

# New Module (July 19): SOAR

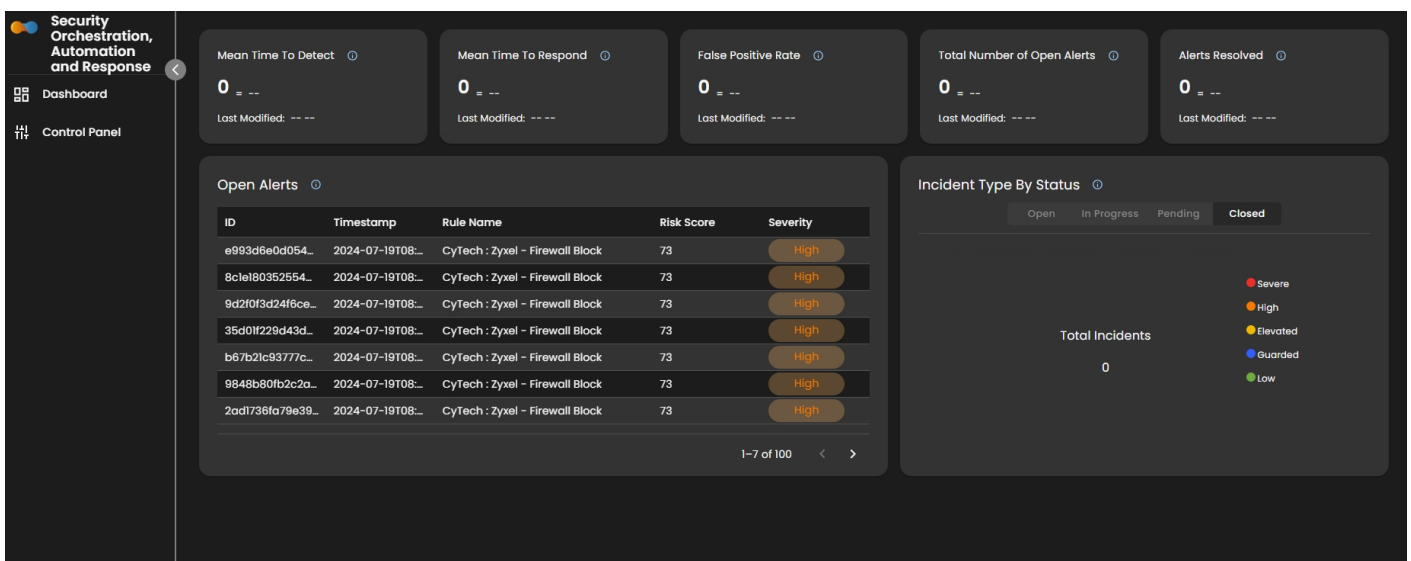
## ☐ New Module Release

We've just dropped a new module: **SOAR (Security Orchestration, Automation and Response)**

## ☐ New Features:

### Dashboard

- **Dashboard supports the following:**
  - Mean time to respond with history comparison
    - User can now see their respond time data
    - User can also see the comparison from yesterday
  - False positive rate with history comparison
    - User can now see their false positive time data
    - User can also see the comparison from yesterday
  - Total open alerts
    - User can now see their total open alerts
  - Total resolved alerts
    - User can now see their total resolved alerts
  - Open Alerts
  - Case Resolution Time Analysis:
    - Partially Supported



- **Dashboard Limitations:**
  - Mean time to respond with history comparison

- User can only see the comparison from yesterday
- Total open alerts
  - Query limited to only 100, proper implementation to support large sets of alerts is not yet complete
- Total resolved alerts
  - Query is limited to only 100, proper implementation to support large sets of alerts is not yet completed.
- Open Alerts
  - Query limited to 100
- Incident Type By Status
  - Not Yet Supported
- False positive rate with history comparison
  - User can only see the comparison from yesterday

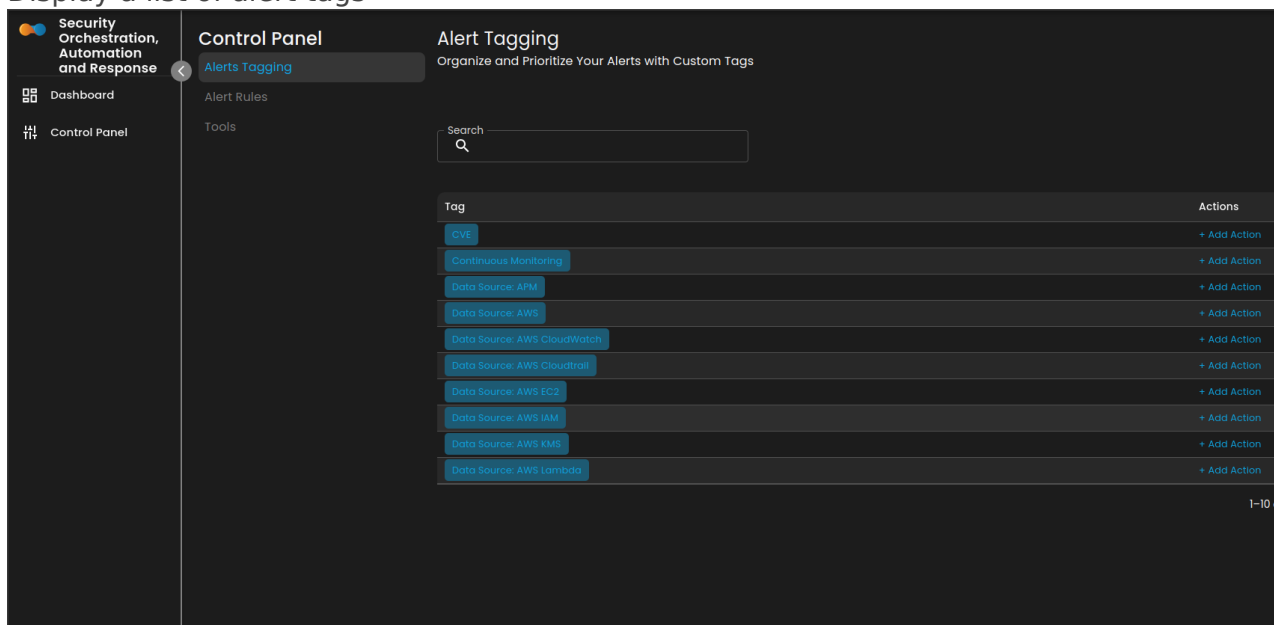
- **Dashboard Known Issues:**

- For features with history comparison, it needs at least 2 historical data in order to be able to perform a comparison.

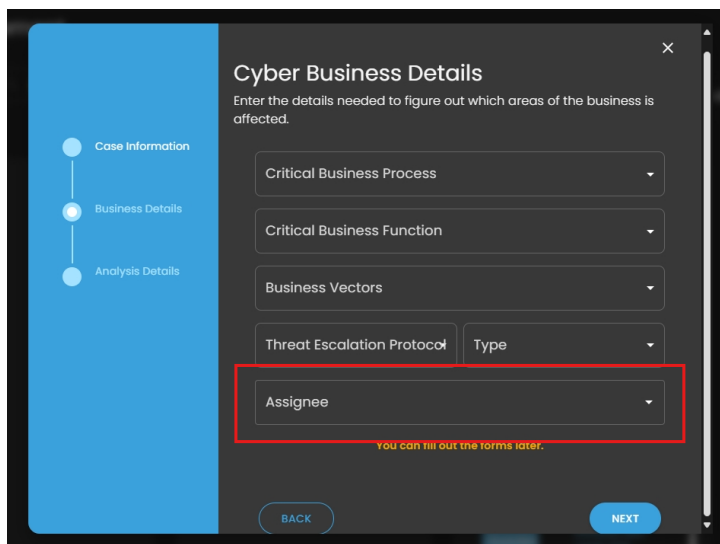
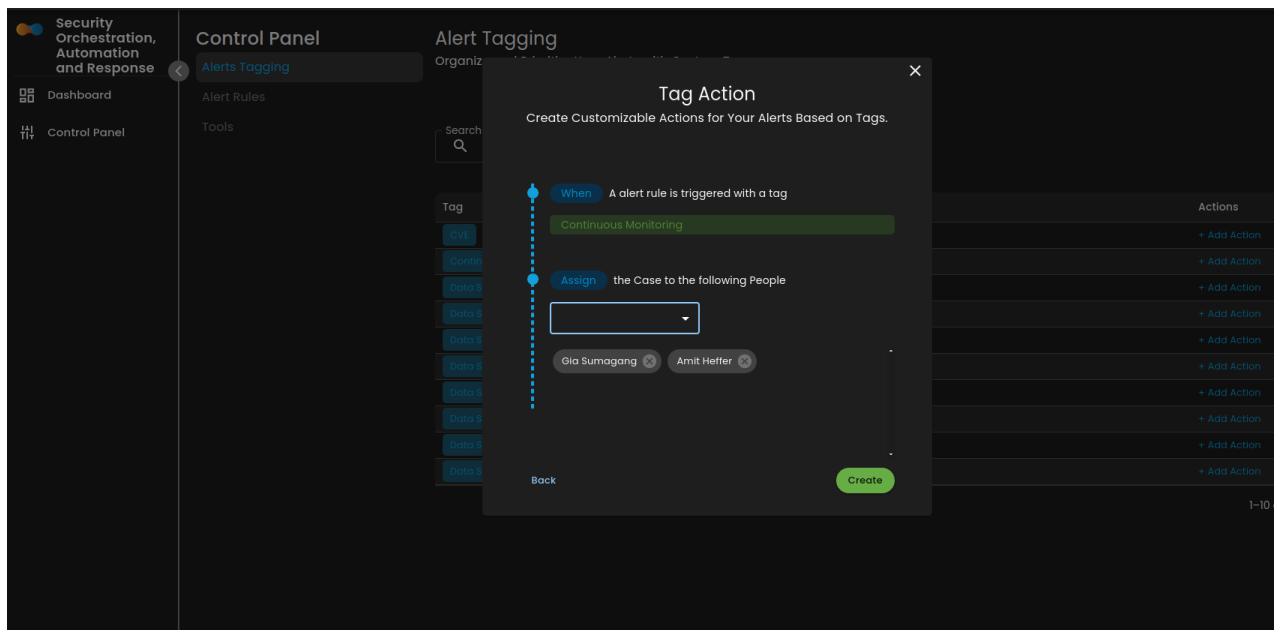
## SOAR Configuration

- **SOAR configuration currently supports:**

- Alert Tagging
  - Display a list of alert tags

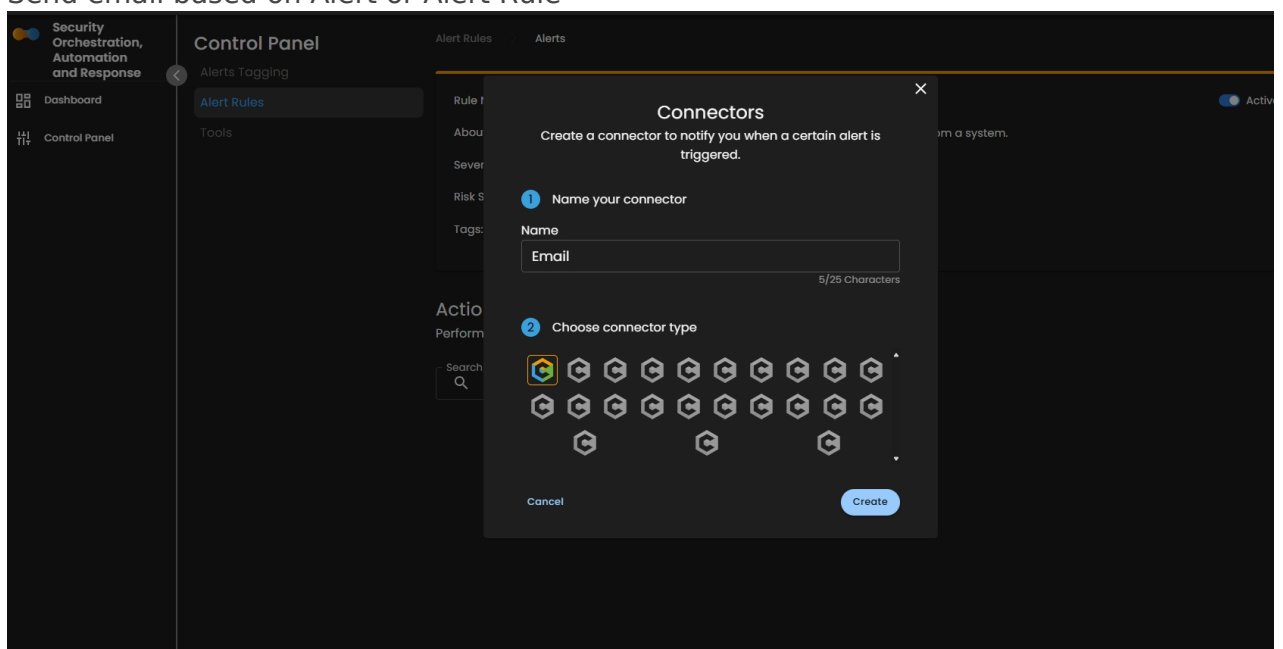


- Automatic assignee of a case based on the alert tags



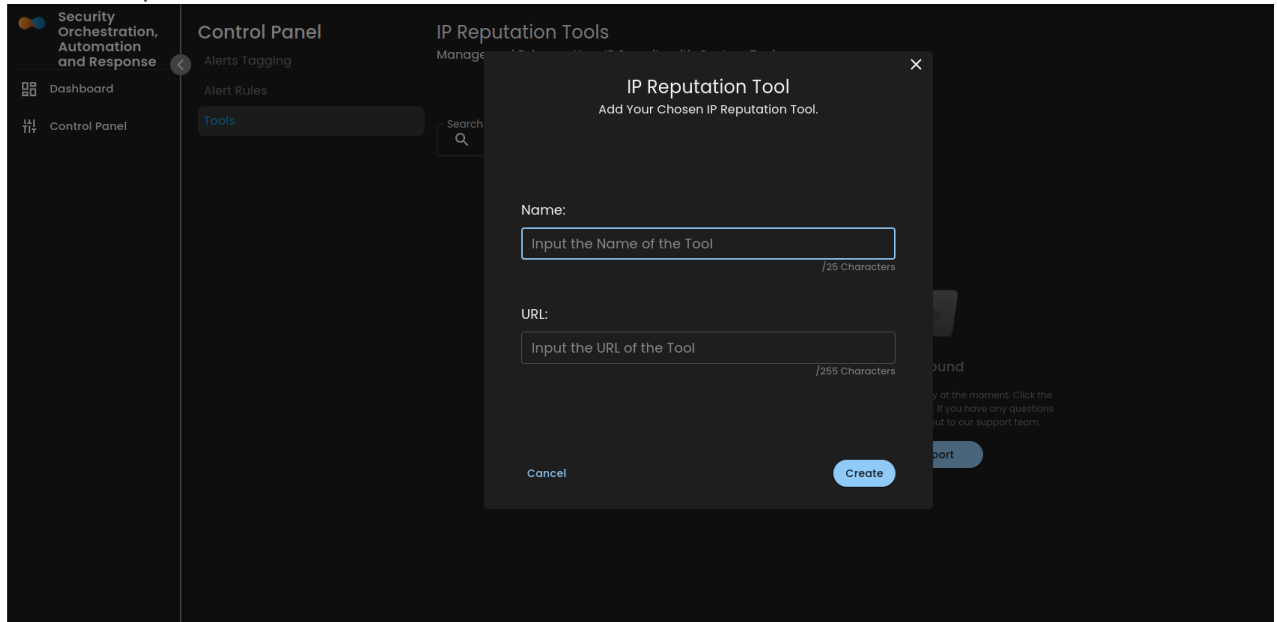
## ○ Connectors

### ○ Send email based on Alert or Alert Rule



## ○ Tools

- Add IP Reputation Tools



- **SOAR configuration Limitations:**

- Alert Tagging
  - Rule name characters length issue, characters must not be more than 25 characters
  - User can't modify or change alert tagging configuration
- Connector
  - User can't see the list of actions/connectors that has attached on a rule
  - Only Email Connector is currently supported. Other connectors such as Teams and etc.
- Tools
  - User can't edit IP Reputation tool
  - User can't delete IP Reputation tool added.
  - User can't view the list of IP Reputation tools

- **SOAR configuration Known Issues:**

- Alert Tagging
  - Assignee duplication issue when selecting multiple alerts to attach on a case in CIMS
- Connector
  - User can't create email connector with "for each alert and per rule" configuration

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Revision #1

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