

New Module (August 5): Governance and Management

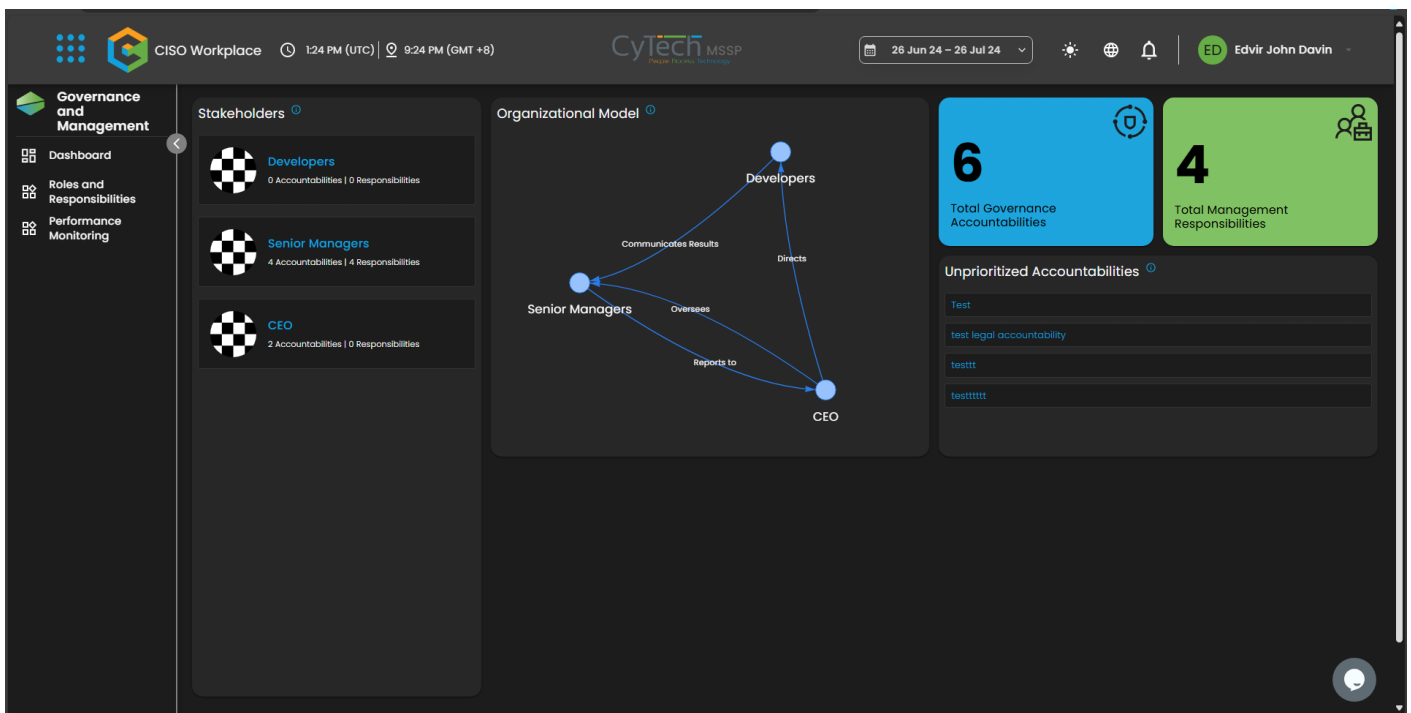
📅 New Module Release

We've just dropped a new module: **Governance and Management**

📅 New Features:

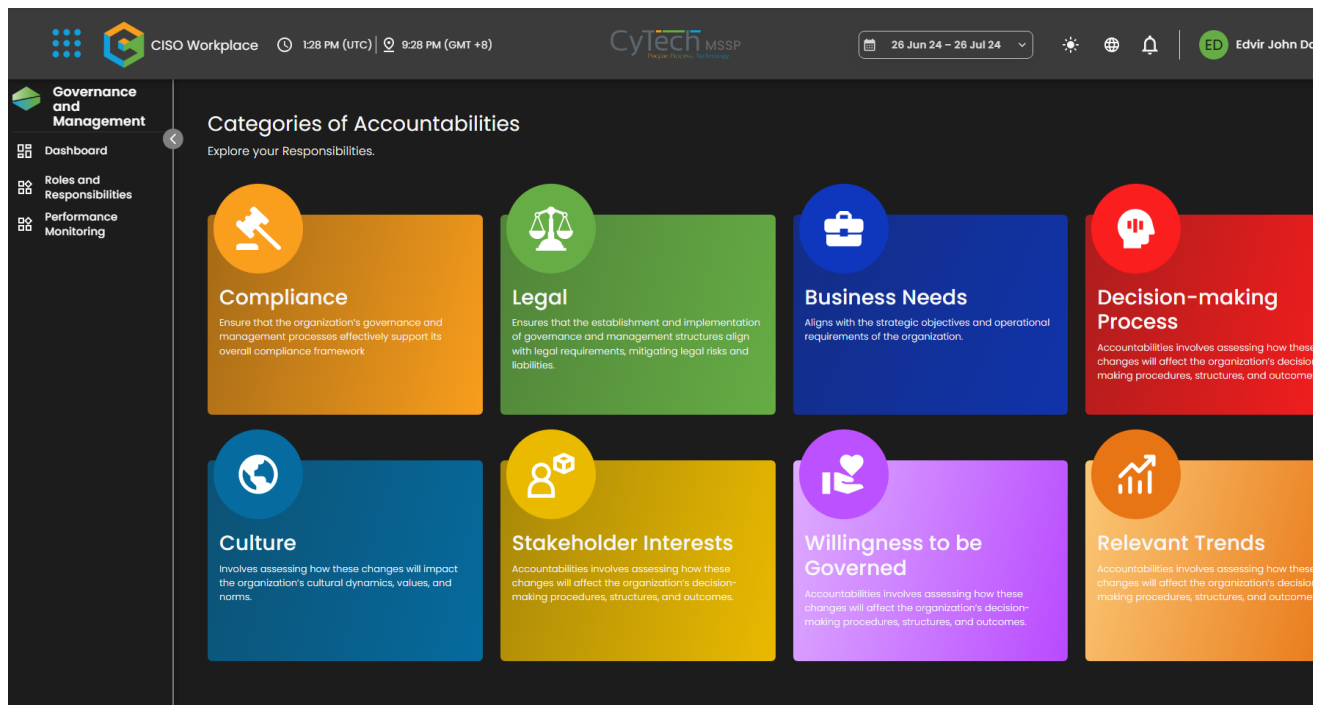
- **Dashboard:**

- Stakeholders: List all stakeholder groups, when clicked, it shows details of related Accountabilities and Responsibilities
- Organizational Model: Shows the interactions between stakeholder groups.
- Total Governance Accountabilities and Total Management Responsibilities: Count of Accountabilities and Responsibilities
- Unprioritized Accountabilities: Shows unprioritized accountabilities

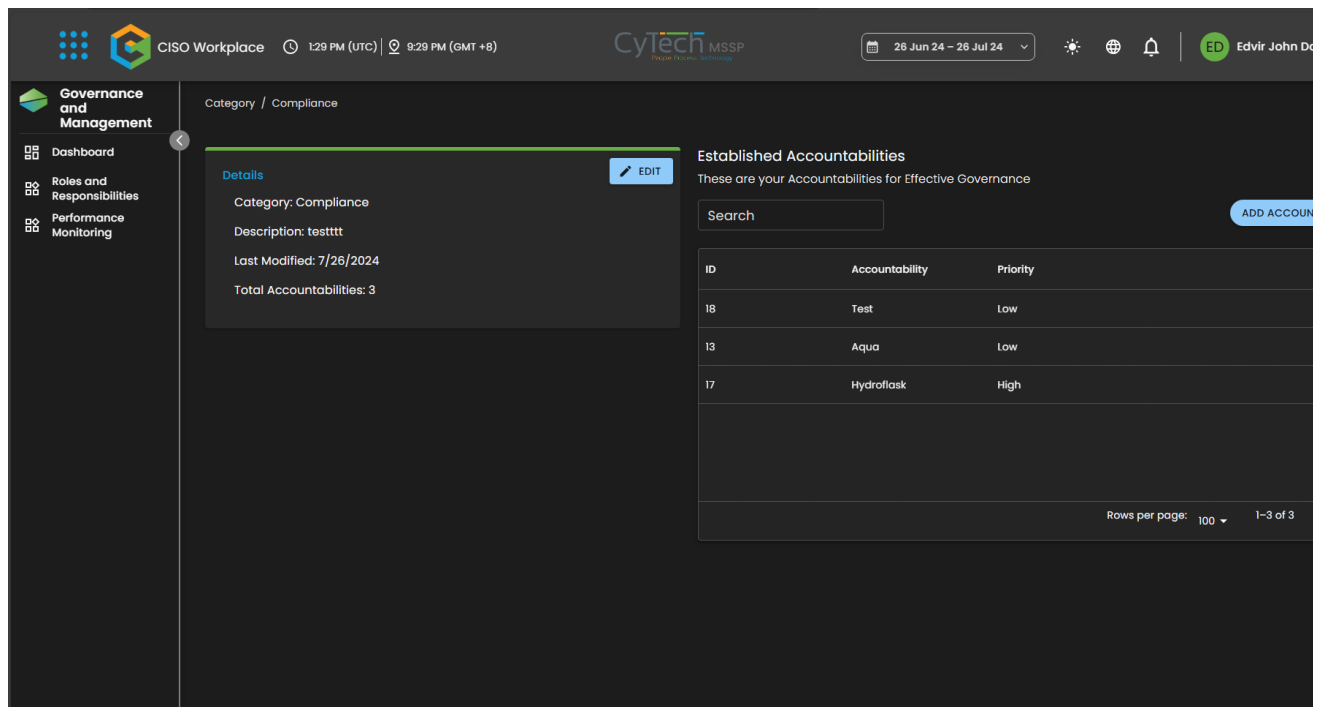


- **Roles and Responsibilities:**

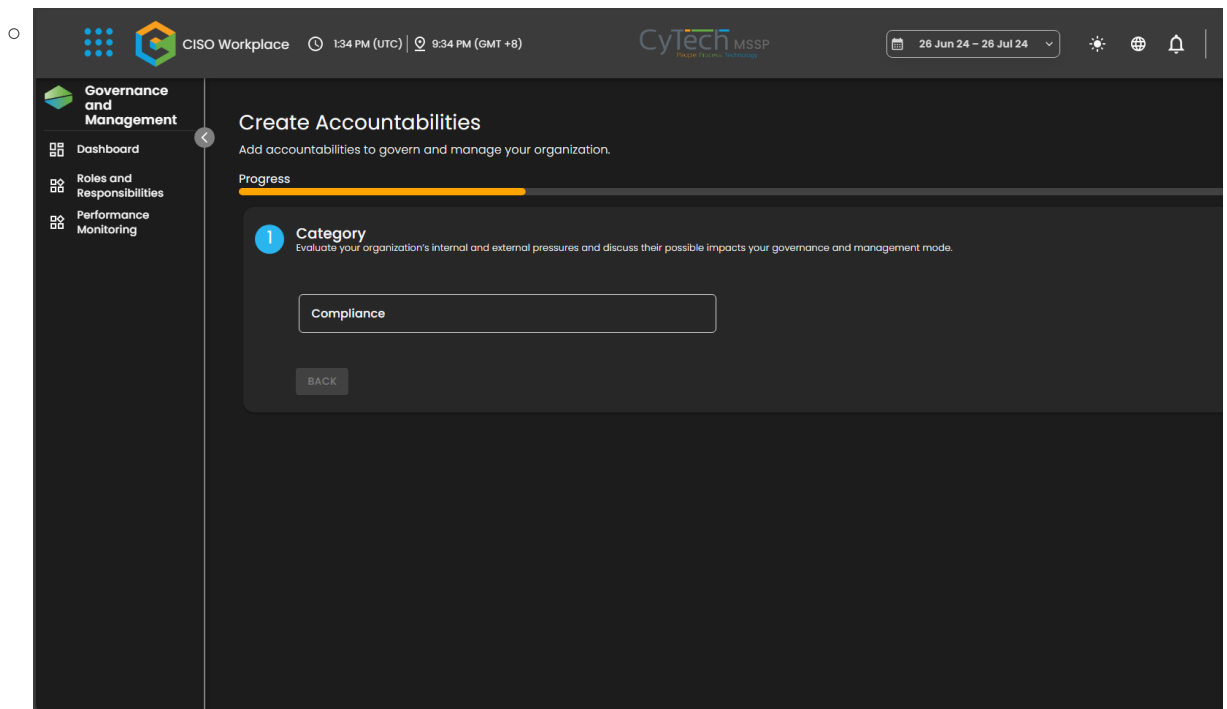
- Categories of Accountabilities



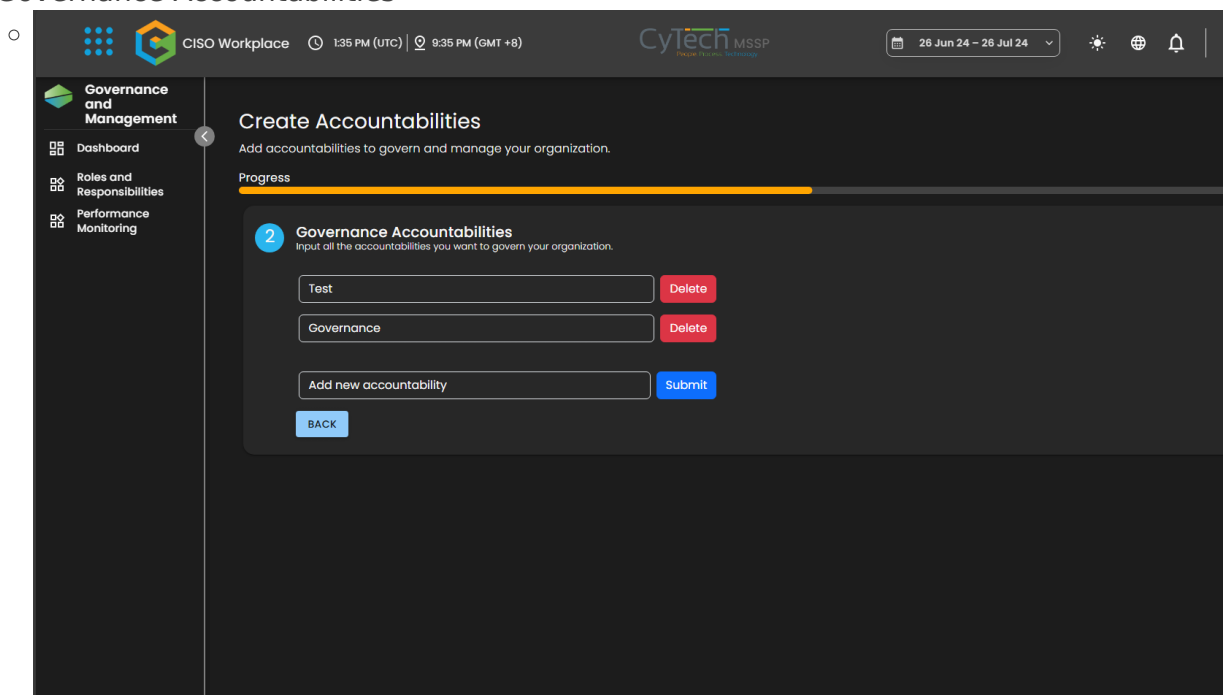
- When a category is clicked, it shall display all accountabilities.



- Create / Add Accountability
 - Category



○ Governance Accountabilities



○ Prioritizing Accountabilities

CISO Workplace

🕒 1:35 PM (UTC)

🌐 9:35 PM (GMT +8)

cytech

MSSP

Secure. Proven. Technology.

📅 26 Jun 24 – 26 Jul 24

🌞

🌐

🔔

Governance and Management

Dashboard

Roles and Responsibilities

Performance Monitoring

←

Create Accountabilities

Add accountabilities to govern and manage your organization.

Progress

3

Prioritize the Accountabilities

Evaluate the accountabilities to prioritize them accordingly.

Test

Does a process Exist?

Is this important to you?

Do issues arise in this area?

Do issues in this area occur frequently?

Do these issues impact the business?

Not Set

Not Set

Not Set

Not Set

Not Set

Governance

Does a process Exist?

Is this important to you?

Do issues arise in this area?

Do issues in this area occur frequently?

Do these issues impact the business?

Not Set

Not Set

Not Set

Not Set

Not Set

BACK

○ Assigning to Stakeholder Group

CISO Workplace

🕒 1:36 PM (UTC)

🌐 9:36 PM (GMT +8)

cytech

MSSP

Secure. Proven. Technology.

📅 26 Jun 24 – 26 Jul 24

🌞

🌐

🔔

Governance and Management

Dashboard

Roles and Responsibilities

Performance Monitoring

←

Create Accountabilities

Add accountabilities to govern and manage your organization.

Progress

4

Assign

Begin assigning them to the appropriate stakeholder groups.

Note:

There can be only **one party** listed as accountable.

Test

Developers

Governance

Senior Managers

BACK

G

○ Create / Add Responsibilities

Established Accountabilities

These are your Accountabilities for Effective Governance

Search

ADD ACCO

ID	Accountability	Priority
25	Test	Low
26	Governance	Low

Rows per page: 100 1-2 of 2

- A modal will open up, click add responsibility button:
 - Manage Responsibilities

CISO Workplace

1:38 PM (UTC) | 9:38 PM (GMT +8)

CyTech MSSP

26 Jun 24 - 26 Jul 24

Governance and Management

Dashboard

Roles and Responsibilities

Performance Monitoring

Create Responsibilities

Add responsibilities to govern and manage your organization.

Progress

1 Management Responsibilities

Input all the responsibilities you want to govern your organization.

Manage Finances

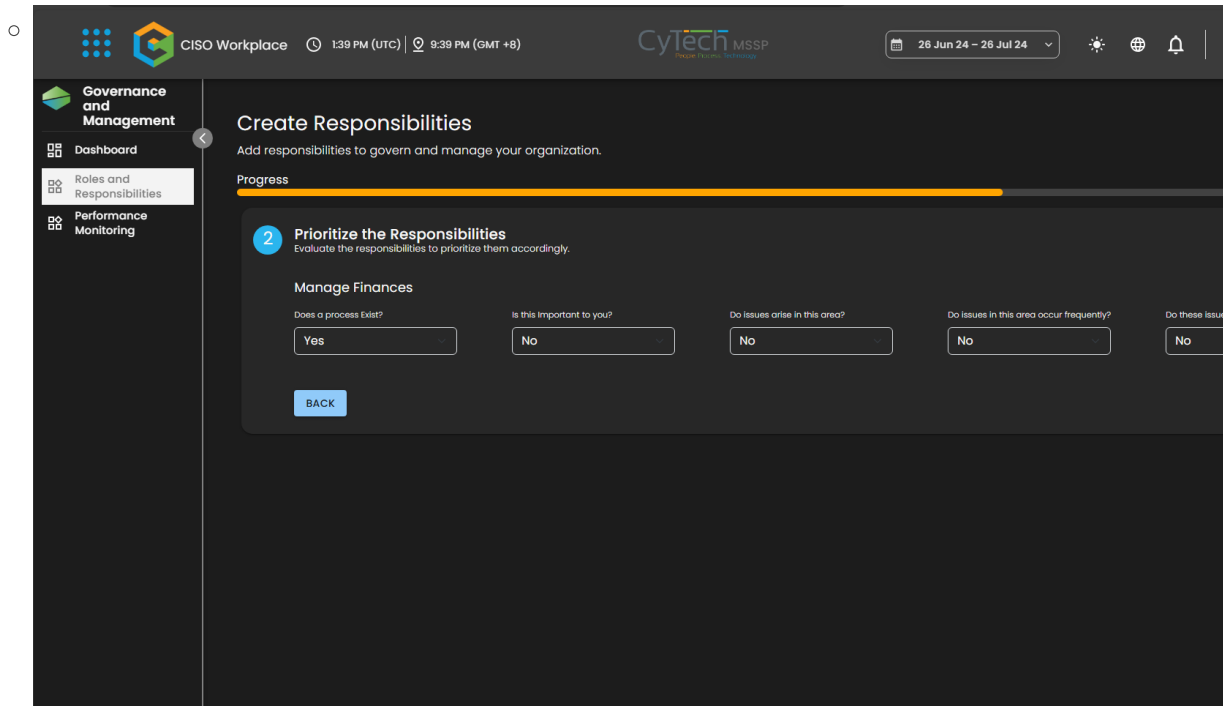
Delete

Add new responsibility

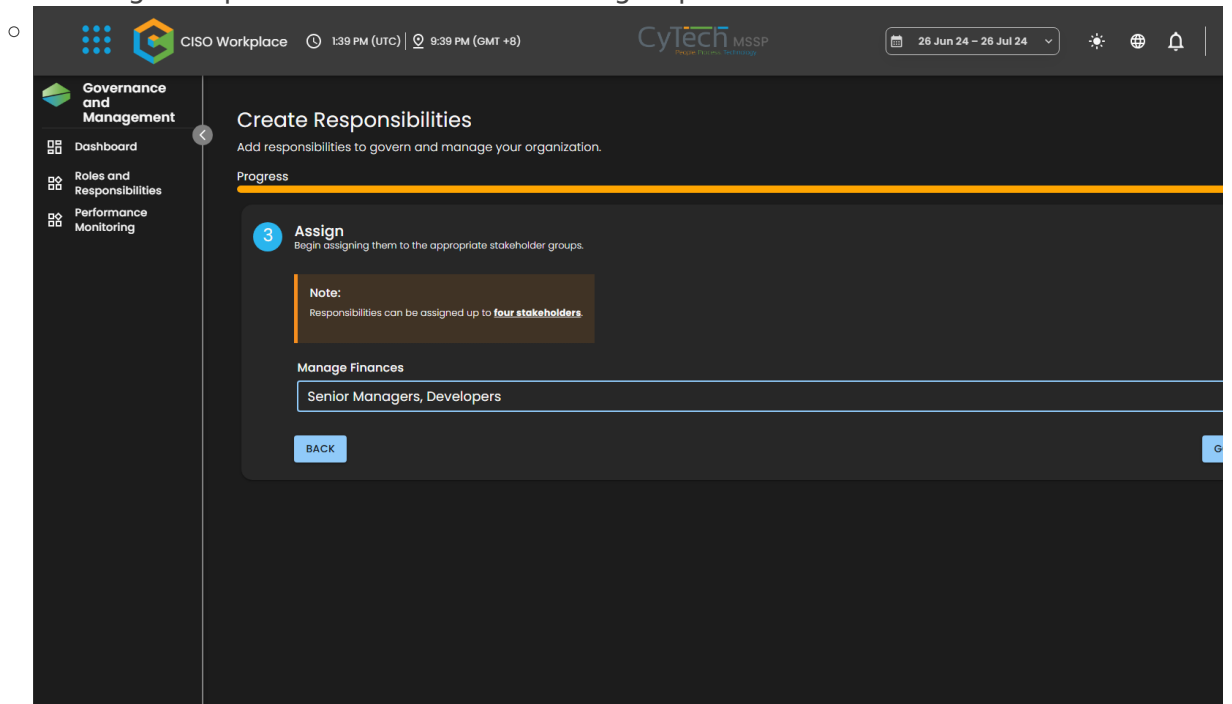
Submit

BACK

- Prioritize Responsibilities



- Assign Responsibilities to Stakeholder group



- Performance Monitoring

- KPI
 - Update KPI

CISO Workplace

🕒 1:41 PM (UTC)

📍 9:41 PM (GMT +8)

CyTech MSSP

📅 26 Jun 24 ~ 26 Jul 24

🌞

🌐

🔔

ED

Governance and Management

Dashboard

Roles and Responsibilities

Performance Monitoring

Governance and Management KPI

Manage your organization by monitoring the KPI

ADD KPI

Desired Outcome	Success Criteria	Possible KPI	Goal (%)	Current (%)
Test edit	Customer satisfaction score above 80%	Customer surveys, feedback forms	100	75
Increase customer satisfaction	Customer satisfaction score above 80%	Customer surveys, feedback forms	100	75
Manage	Manage	Manage	0	21
People	People	People	1	21

1 row selected

Rows per page: 100

KPI updated successfully!

○ Add KPI

CISO Workplace

🕒 1:42 PM (UTC)

📍 9:42 PM (GMT +8)

CyTech MSSP

📅 26 Jun 24 ~ 26 Jul 24

🌞

🌐

🔔

ED

Governance and Management

Dashboard

Roles and Responsibilities

Performance Monitoring

Governance and Management KPI

Manage your organization by monitoring the KPI

ADD KPI

Add New KPI

Desired Outcome

Success Criteria

Possible KPI

Goal (%)

Current (%)

ADD KPI

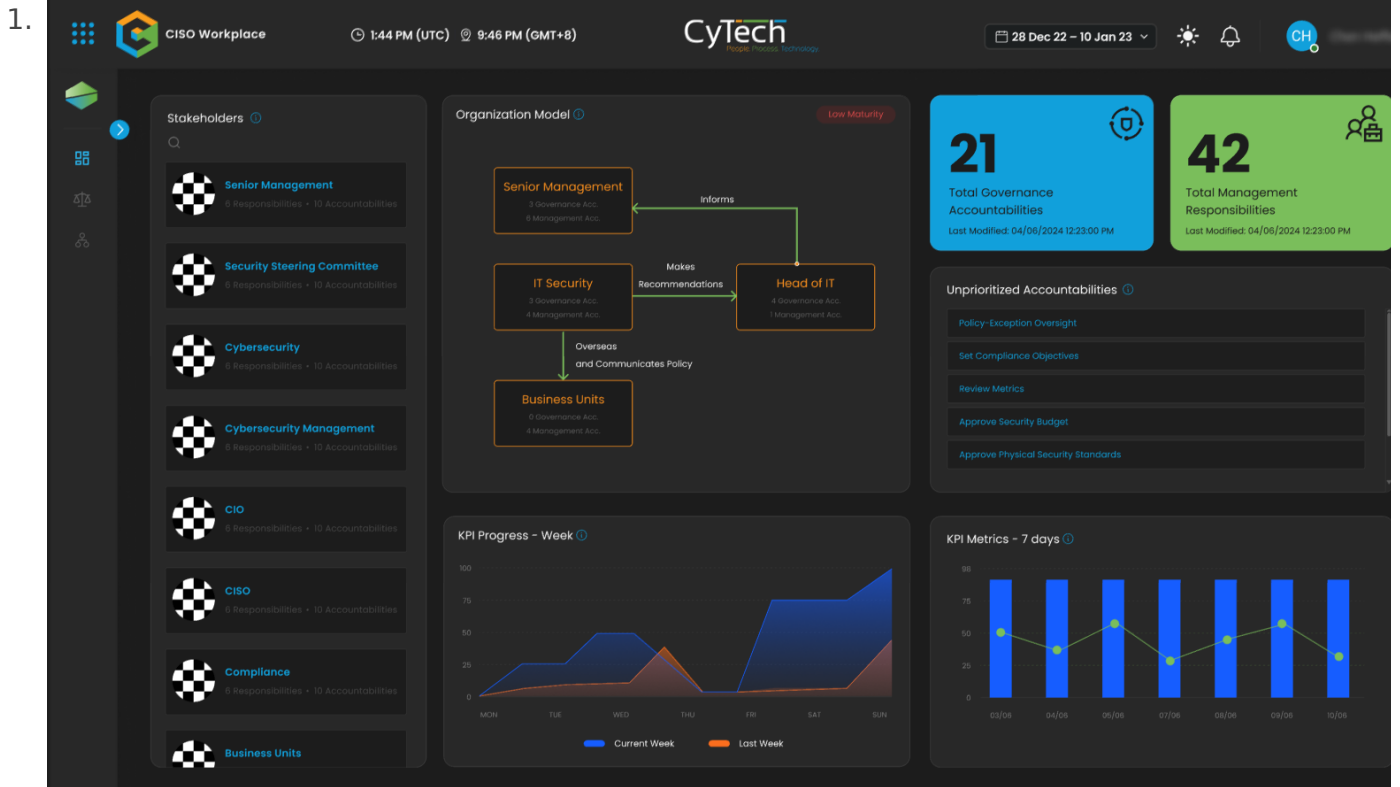
Desired Outcome	Success C		Goal (%)	C
Test edit	Customer		100	75
Increase customer satisfaction	Customer	urveys, feedback forms	100	75
Manage	Manage	urveys, feedback forms	0	21
People	People		1	21

1 row selected

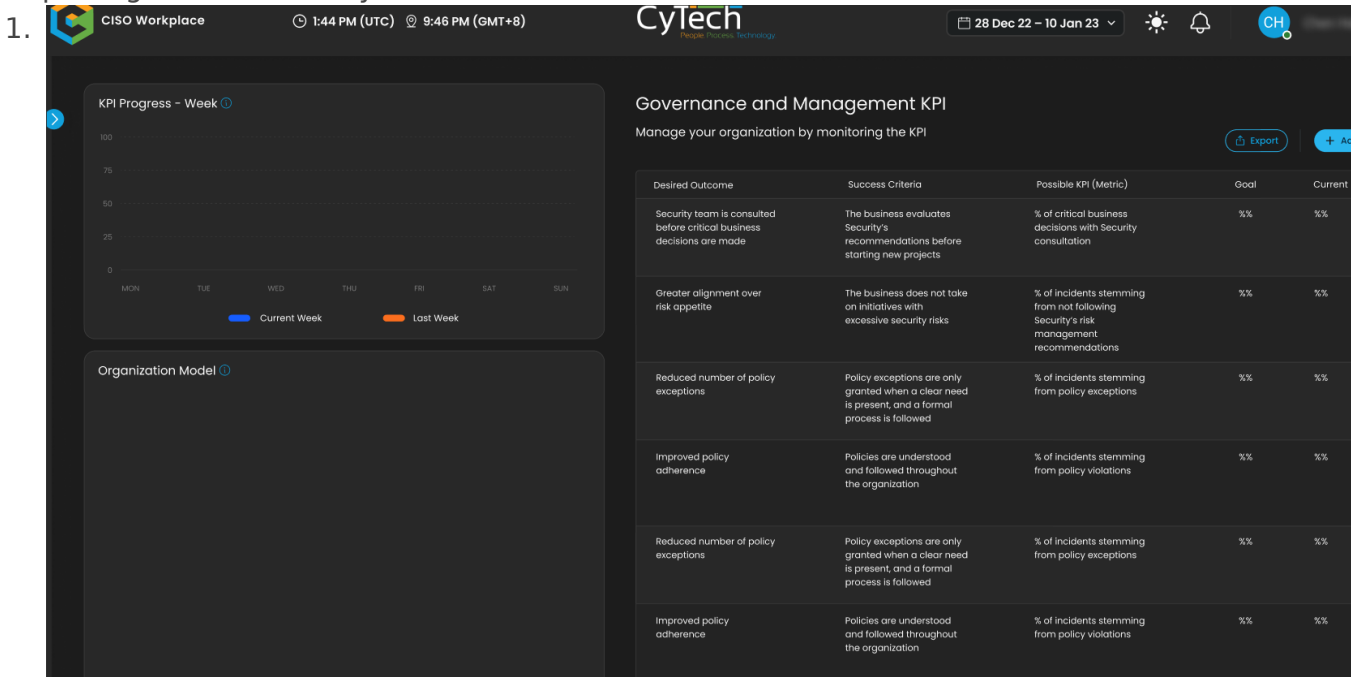
Rows per page: 100

KPI updated successfully!

☐☐ To be supported:



1. KPI Progress - Week: Not Yet Supported (FE and BE)
 2. KPI Metrics - 7 days: Not Yet Supported (FE and BE)
 3. History of KPI Updates
2. Exporting of KPI Summary



Revision #2

Created 5 August 2024 13:24:17 by Aldion Pueblos

Updated 5 August 2024 13:57:50 by Aldion Pueblos