

New Module (August 5): Governance and Management

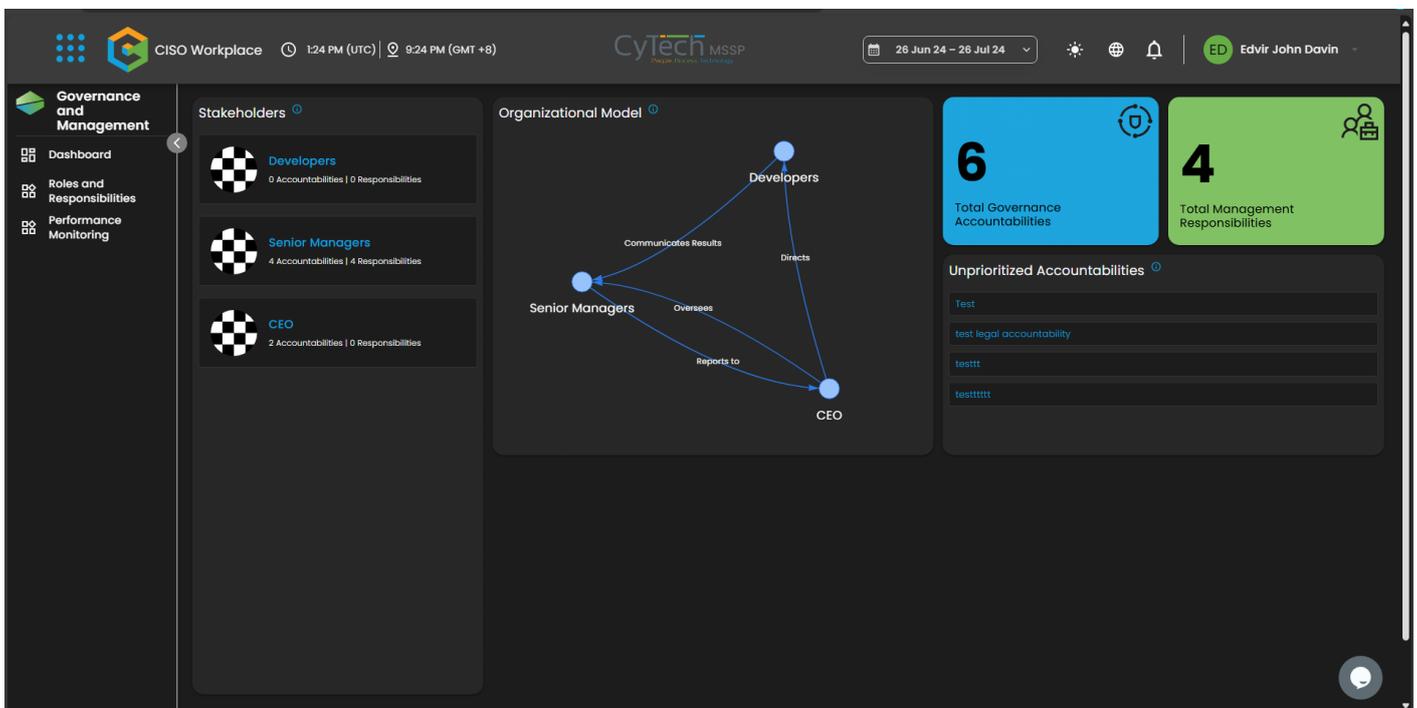
📅 New Module Release

We've just dropped a new module: **Governance and Management**

📅 New Features:

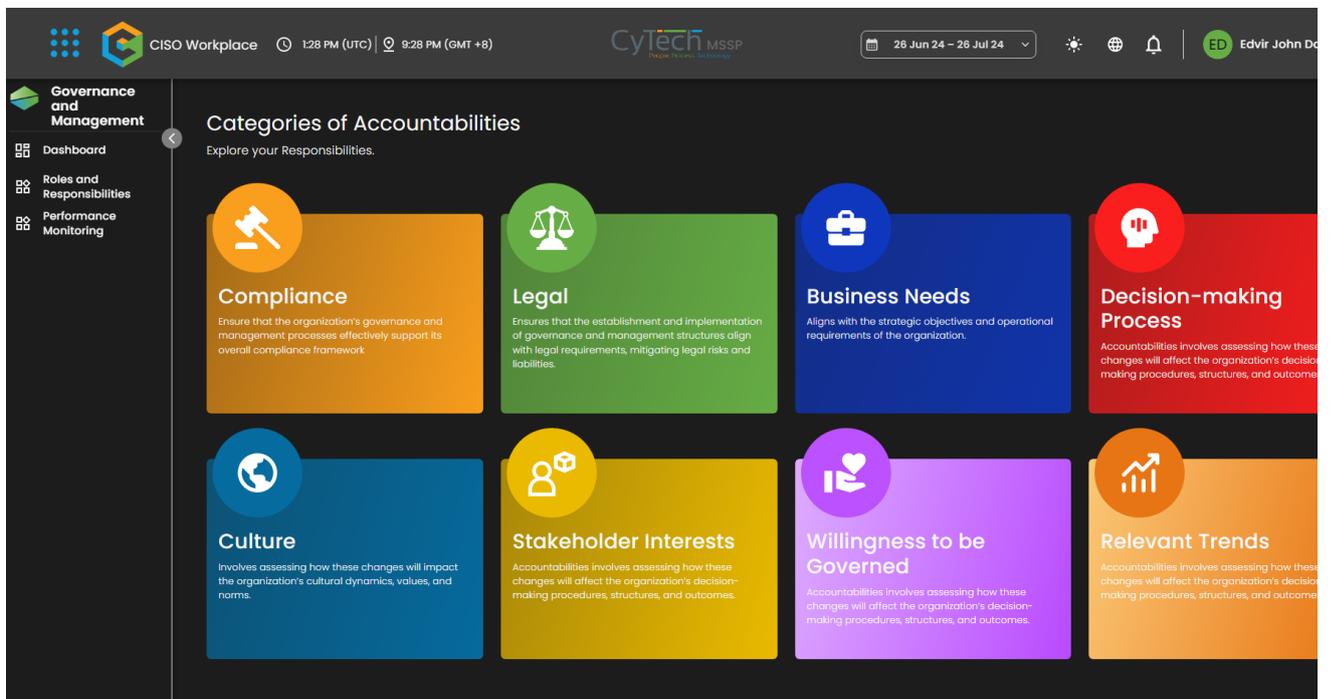
• Dashboard:

- Stakeholders: List all stakeholder groups, when clicked, it shows details of related Accountabilities and Responsibilities
- Organizational Model: Shows the interactions between stakeholder groups.
- Total Governance Accountabilities and Total Management Responsibilities: Count of Accountabilities and Responsibilities
- Unprioritized Accountabilities: Shows unprioritized accountabilities

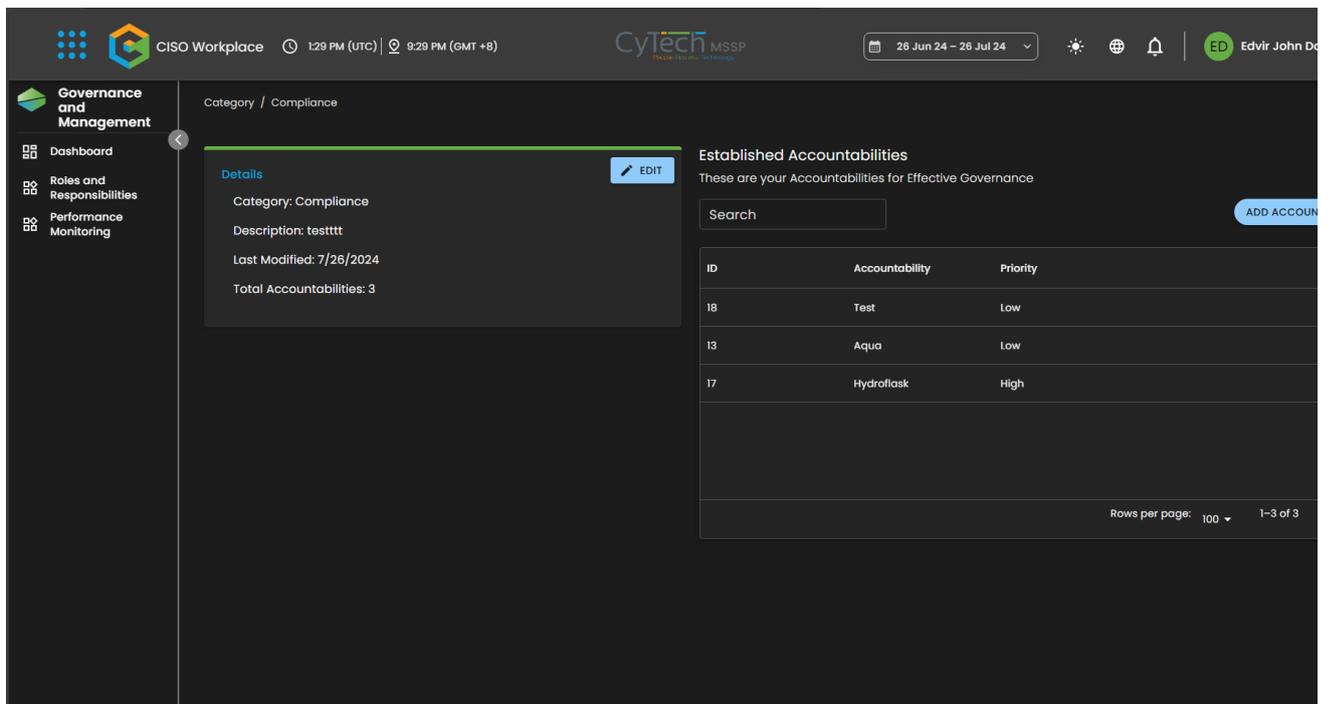


• Roles and Responsibilities:

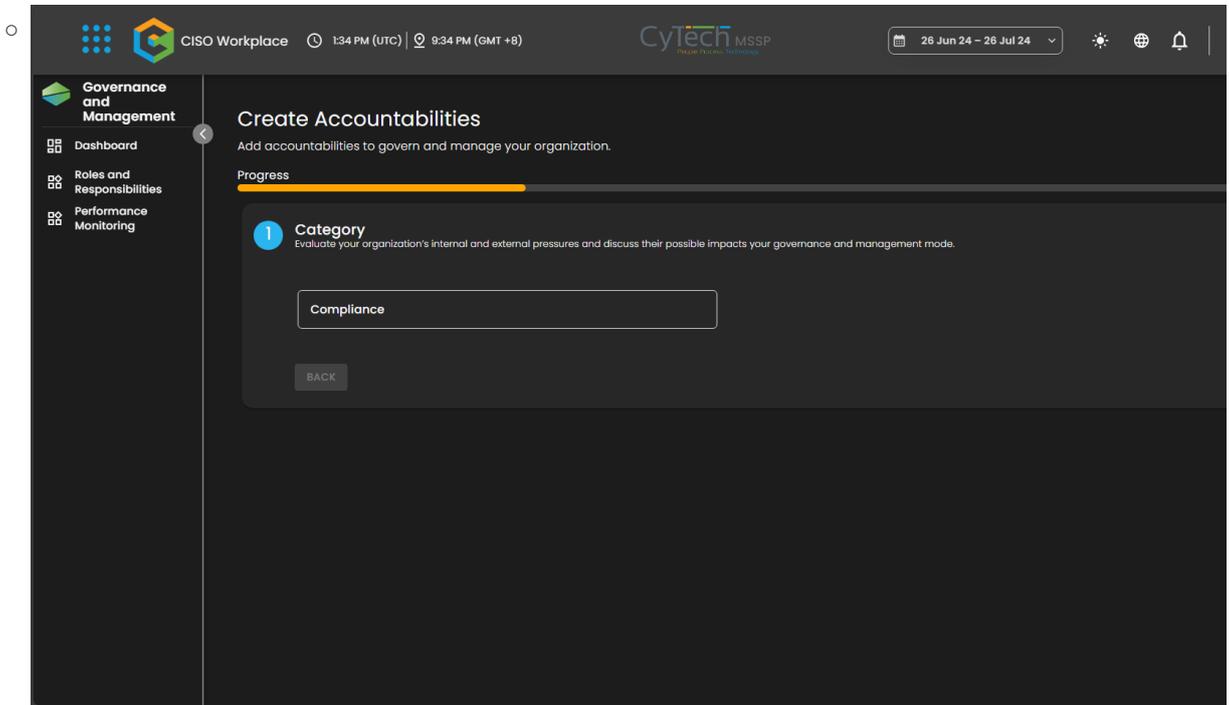
- Categories of Accountabilities



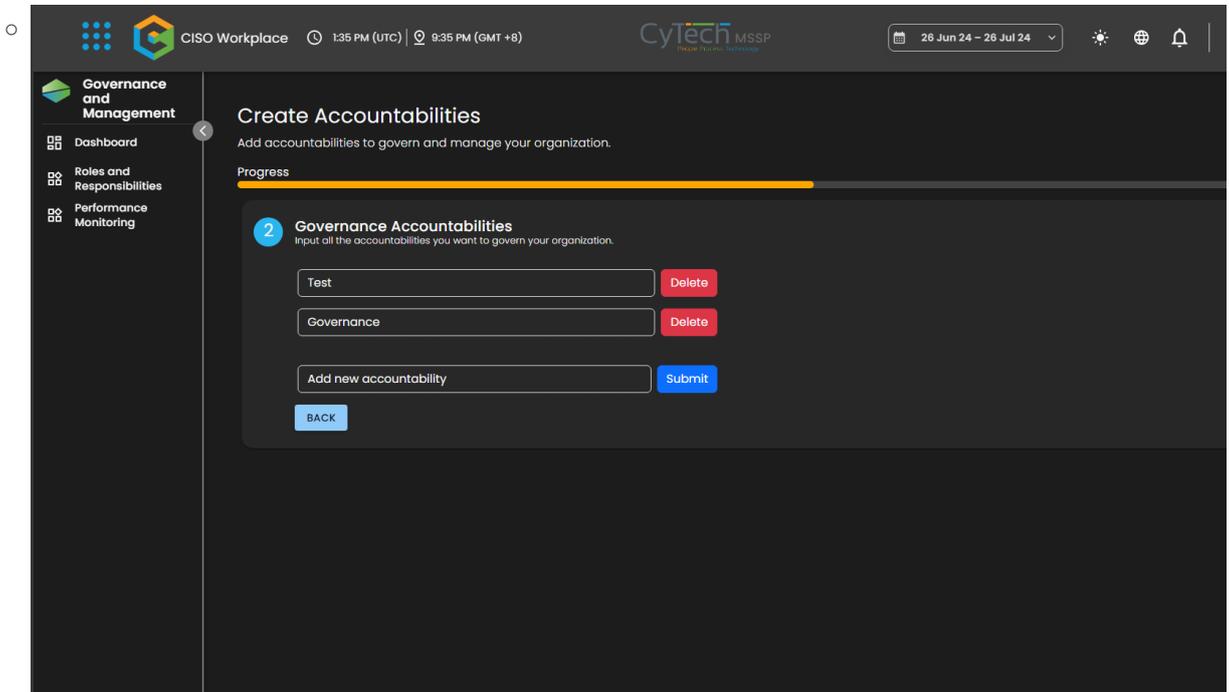
- When a category is clicked, it shall display all accountabilities.



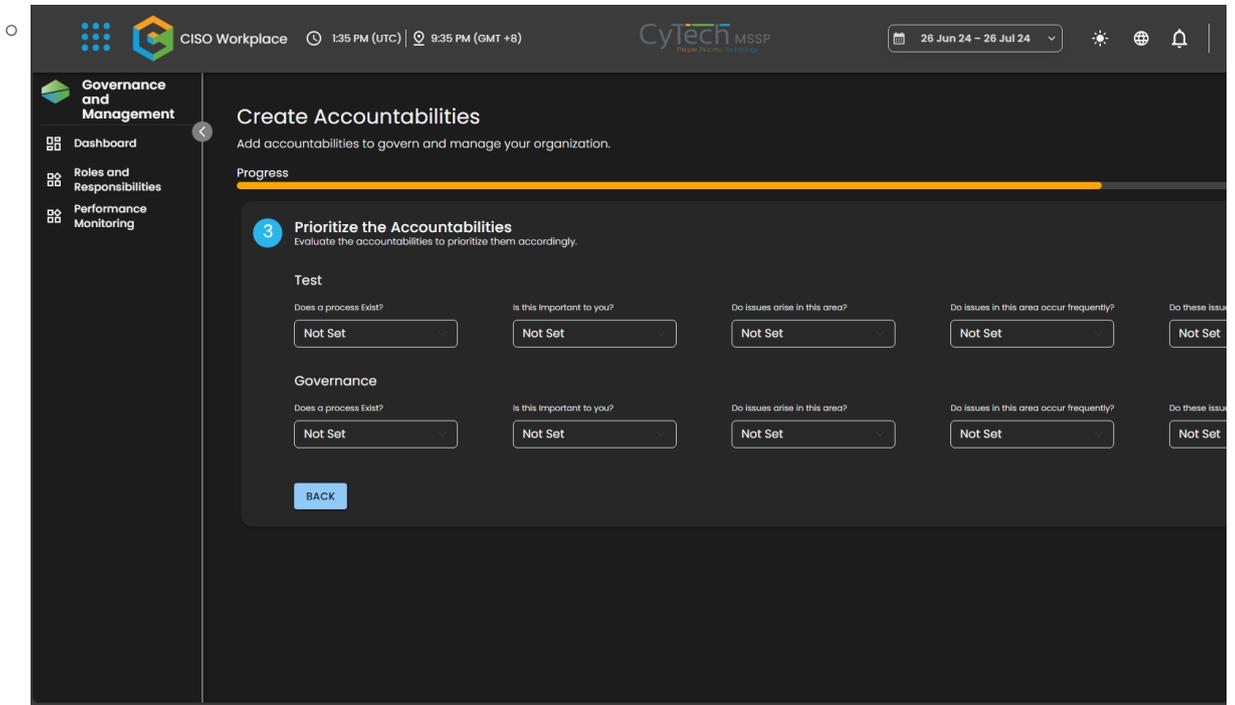
- Create / Add Accountability
 - Category



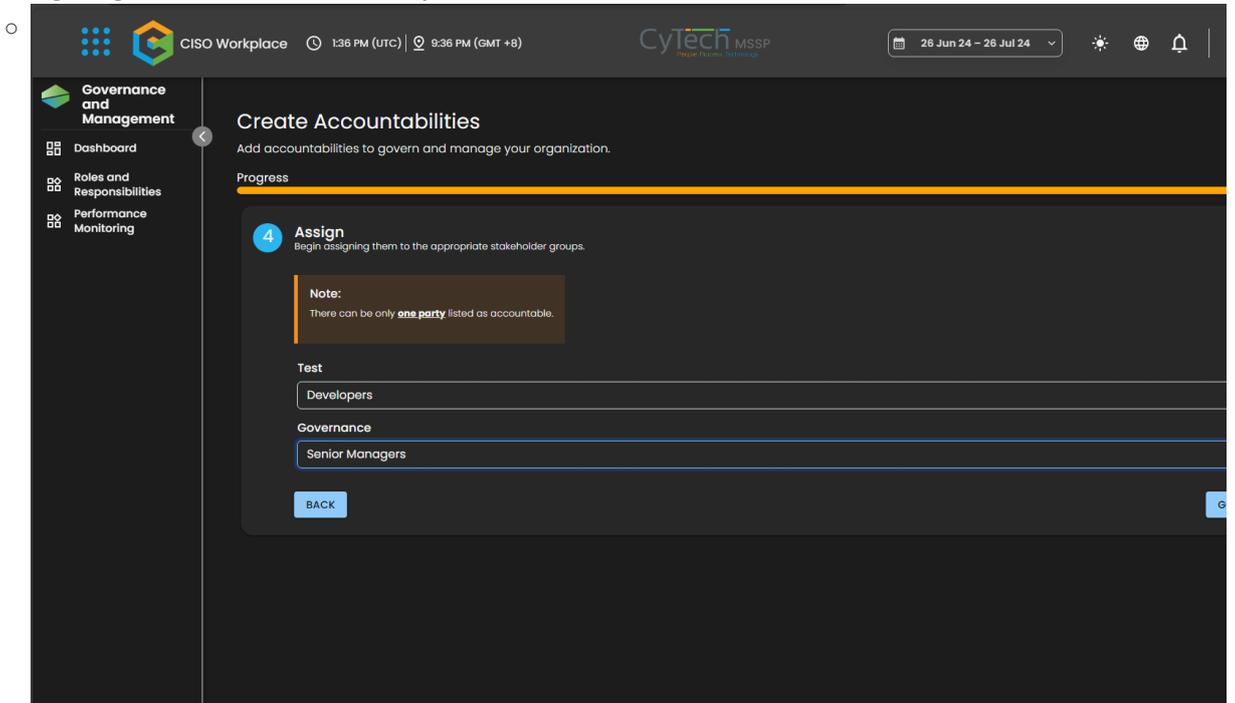
o Governance Accountabilities



o Prioritizing Accountabilities



o Assigning to Stakeholder Group



o Create / Add Responsibilities

Established Accountabilities

These are your Accountabilities for Effective Governance

Search ADD ACCO

ID	Accountability	Priority
25	Test	Low
26	Governance	Low

Rows per page: 100 ▾ 1-2 of 2

- A modal will open up, click add responsibility button:
 - Manage Responsibilities

CISO Workplace | 1:38 PM (UTC) | 9:38 PM (GMT +8) | Cytech MSSP | 26 Jun 24 - 26 Jul 24

Governance and Management

- Dashboard
- Roles and Responsibilities
- Performance Monitoring

Create Responsibilities

Add responsibilities to govern and manage your organization.

Progress

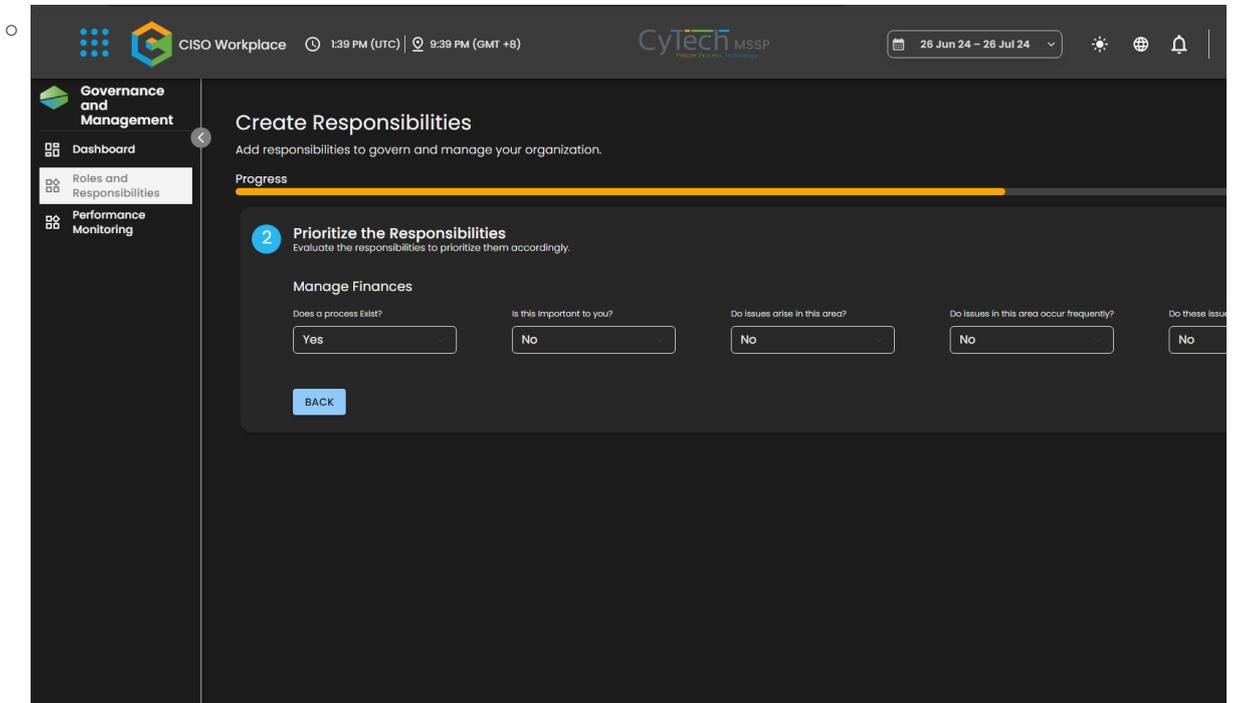
1 Management Responsibilities
Input all the responsibilities you want to govern your organization.

Manage Finances Delete

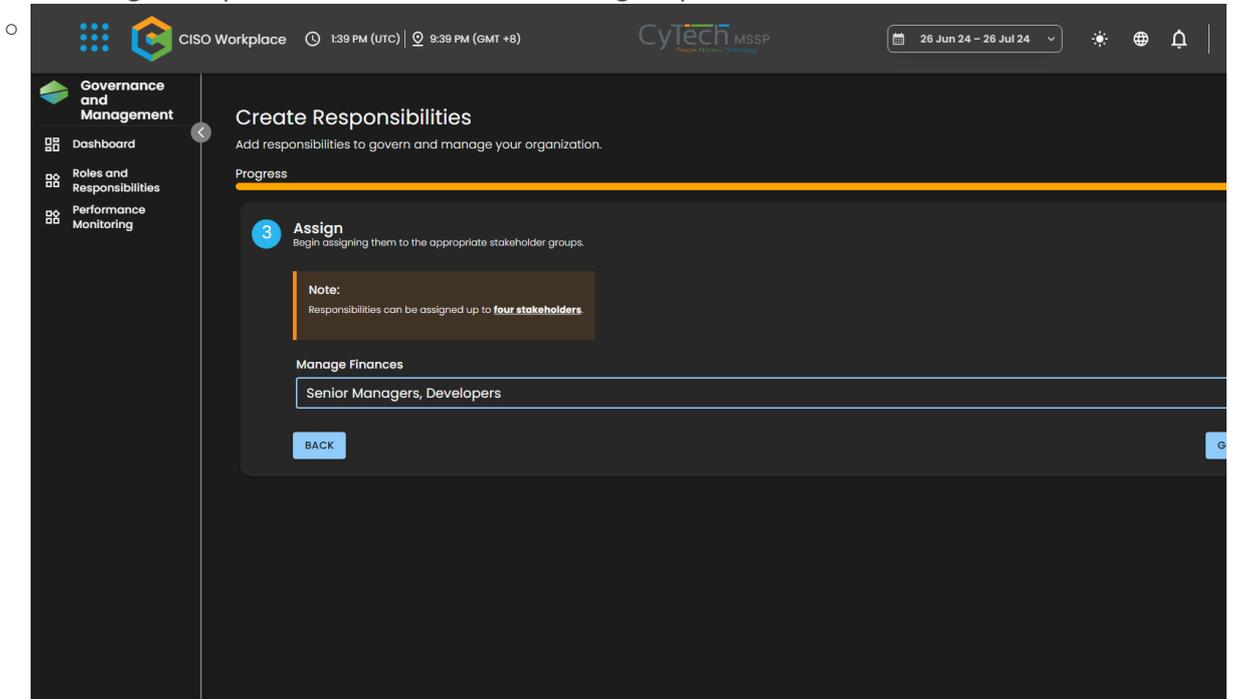
Add new responsibility Submit

BACK

- Prioritize Responsibilities



- Assign Responsibilities to Stakeholder group



- Performance Monitoring

- KPI
 - Update KPI

CISO Workplace 1:41 PM (UTC) 9:41 PM (GMT +8) CyTech MSSP 26 Jun 24 - 26 Jul 24

Governance and Management

- Dashboard
- Roles and Responsibilities
- Performance Monitoring

Governance and Management KPI

Manage your organization by monitoring the KPI

[ADD KPI](#)

Desired Outcome	Success Criteria	Possible KPI	Goal (%)	Current (%)
Test edit	Customer satisfaction score above 80%	Customer surveys, feedback forms	100	75
Increase customer satisfaction	Customer satisfaction score above 80%	Customer surveys, feedback forms	100	75
Manage	Manage	Manage	0	21
People	People	People	1	21

1 row selected Rows per page: 100

KPI updated successfully!

o Add KPI

CISO Workplace 1:42 PM (UTC) 9:42 PM (GMT +8) CyTech MSSP 26 Jun 24 - 26 Jul 24

Governance and Management

- Dashboard
- Roles and Responsibilities
- Performance Monitoring

Governance and Management KPI

Manage your organization by monitoring the KPI

[ADD KPI](#)

Add New KPI

Desired Outcome

Success Criteria

Possible KPI

Goal (%)

Current (%)

[ADD KPI](#)

Desired Outcome	Success C	Possible KPI	Goal (%)	Current (%)
Test edit	Customer	Customer surveys, feedback forms	100	75
Increase customer satisfaction	Customer	Customer surveys, feedback forms	100	75
Manage	Manage	Manage	0	21
People	People	People	1	21

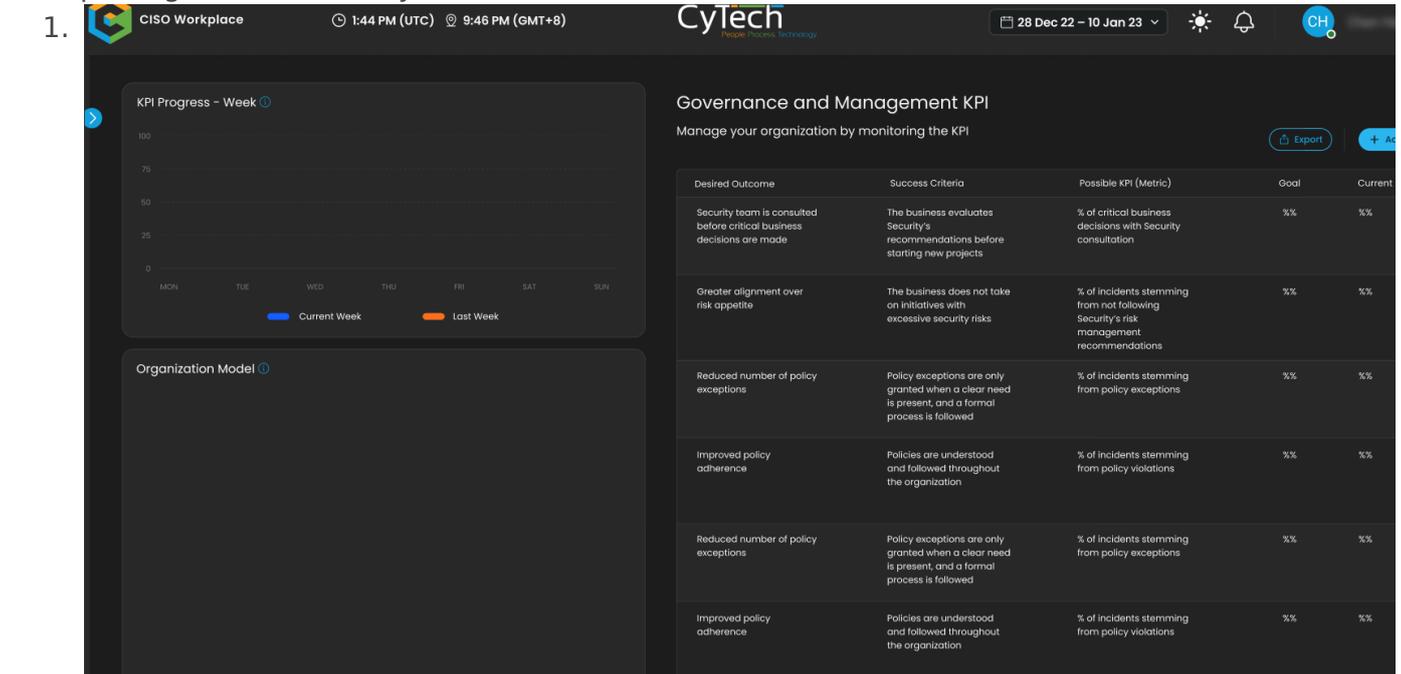
1 row selected Rows per page: 100

KPI updated successfully!

☐☐ To be supported:



1. KPI Progress - Week: Not Yet Supported (FE and BE)
 2. KPI Metrics - 7 days: Not Yet Supported (FE and BE)
 3. History of KPI Updates
2. Exporting of KPI Summary



Revision #2

Created 5 August 2024 13:24:17 by Aldion Pueblos

Updated 5 August 2024 13:57:50 by Aldion Pueblos