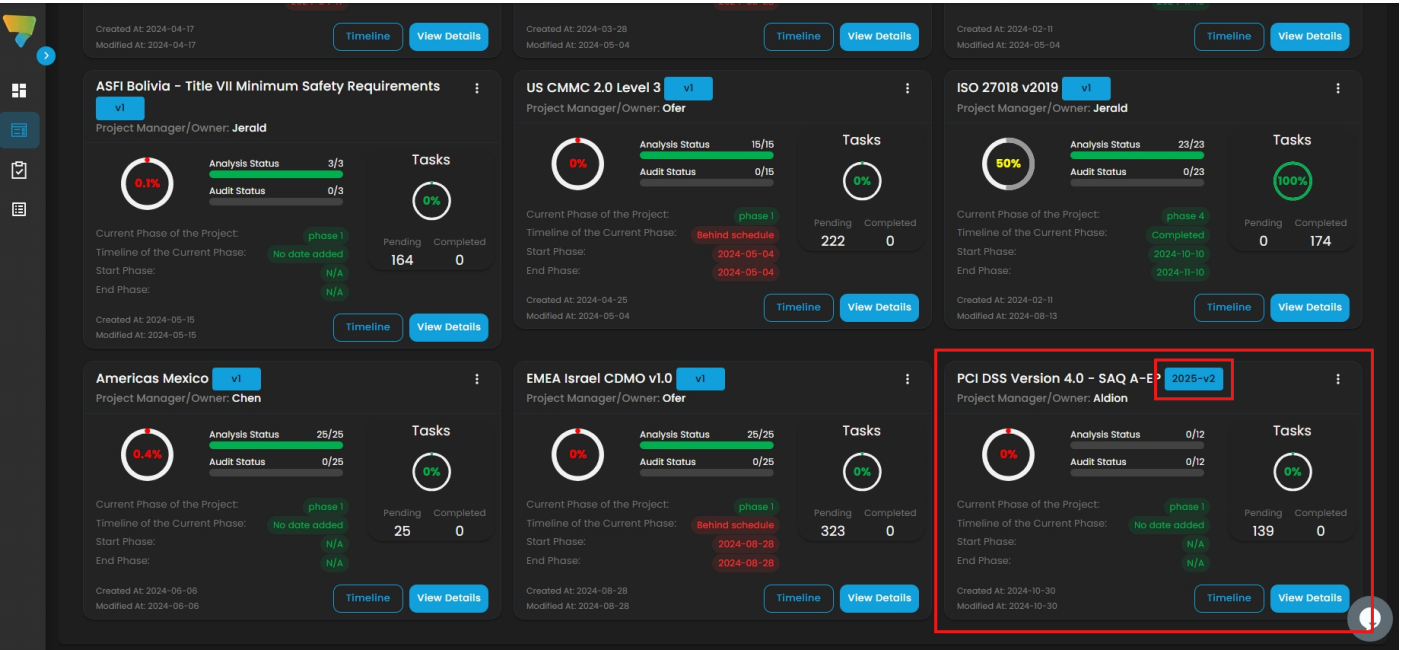
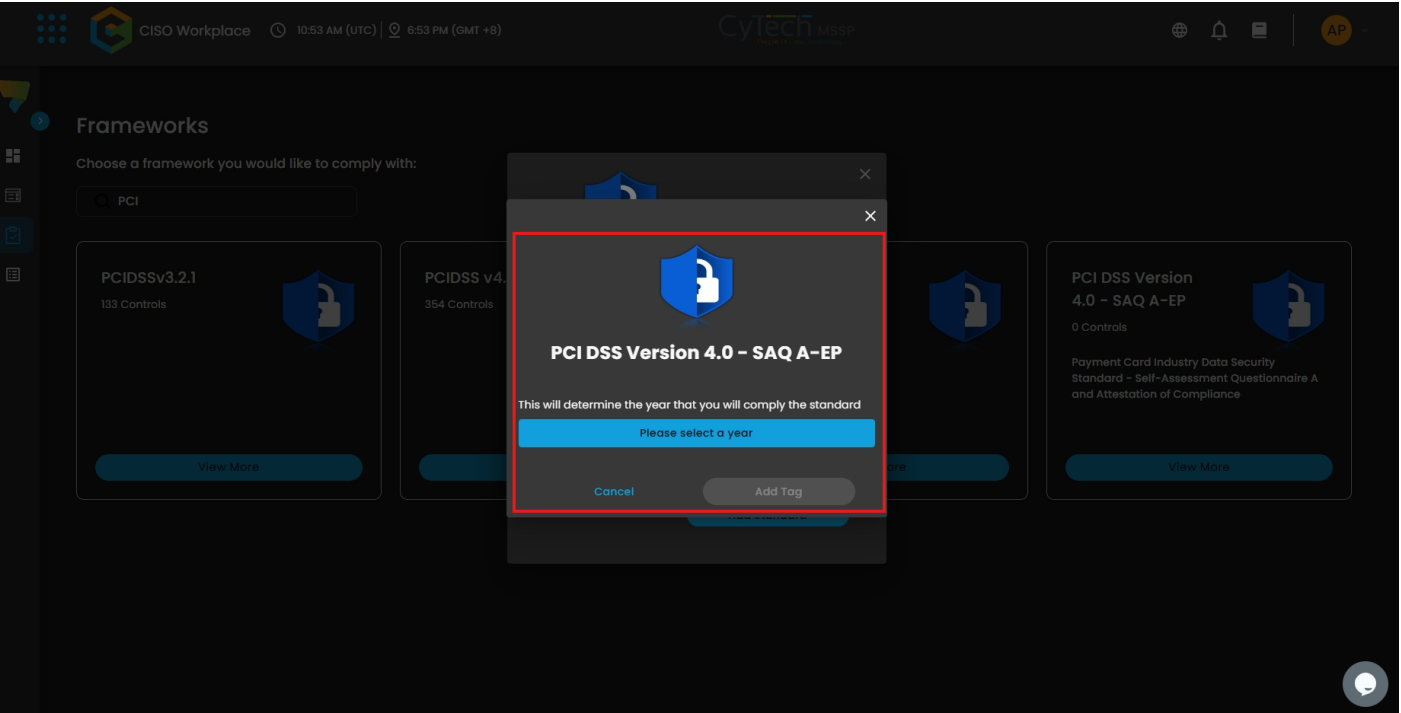


# Daily Update: October 30

Here are the main updates of the CISO Workplace:

**Compliance Updates:**

Audit Cycle Support



**CIM Updates:**

### Reports

You can see all Reports here.

Monthly

My Library Create Report

#### Created vs Resolved Tickets

Date	Created	Resolved
Oct 01	1	0
Oct 02	1	0
Oct 03	0	0
Oct 04	1	0
Oct 05	0	0
Oct 06	1	0
Oct 07	0	0
Oct 08	0	0
Oct 09	0	0
Oct 10	1	0
Oct 11	3	0
Oct 12	1	0
Oct 13	1	0
Oct 14	0	0
Oct 15	0	0
Oct 16	0	0
Oct 17	11	0
Oct 18	0	0
Oct 19	0	0
Oct 20	0	0
Oct 21	0	0
Oct 22	0	0
Oct 23	1	0
Oct 24	0	0
Oct 25	0	0
Oct 26	0	0
Oct 27	1	0
Oct 28	0	0
Oct 29	0	0
Oct 30	1	0

#### Ticket Category

Category	Count	Percentage
Credential Compromise	2	9.1%
Data Breach	5	22.7%
General	18	83.6%
Malware	1	4.5%
<b>Total</b>	<b>22</b>	

#### Incident Trends

Week	Malware	General	Data Breach	Credential Compromise
Week 1	2	1	1	0
Week 2	0	4	0	0
Week 3	0	8	3	0
Week 4	0	1	1	0
Week 5	0	0	0	1

#### Ticket Status

Status	Credential Compromise	General	Data Breach	Malware
Open	1	8	4	0
Closed	0	3	1	2
In Progress	0	2	0	0
Pending	0	1	0	0

#### Ticket Priority

Priority	Count	Percentage
guarded	6	28.1%
low	12	52.2%
high	4	17.4%
severe	1	4.3%
<b>Total</b>	<b>23</b>	

#### Peaks of Alerts

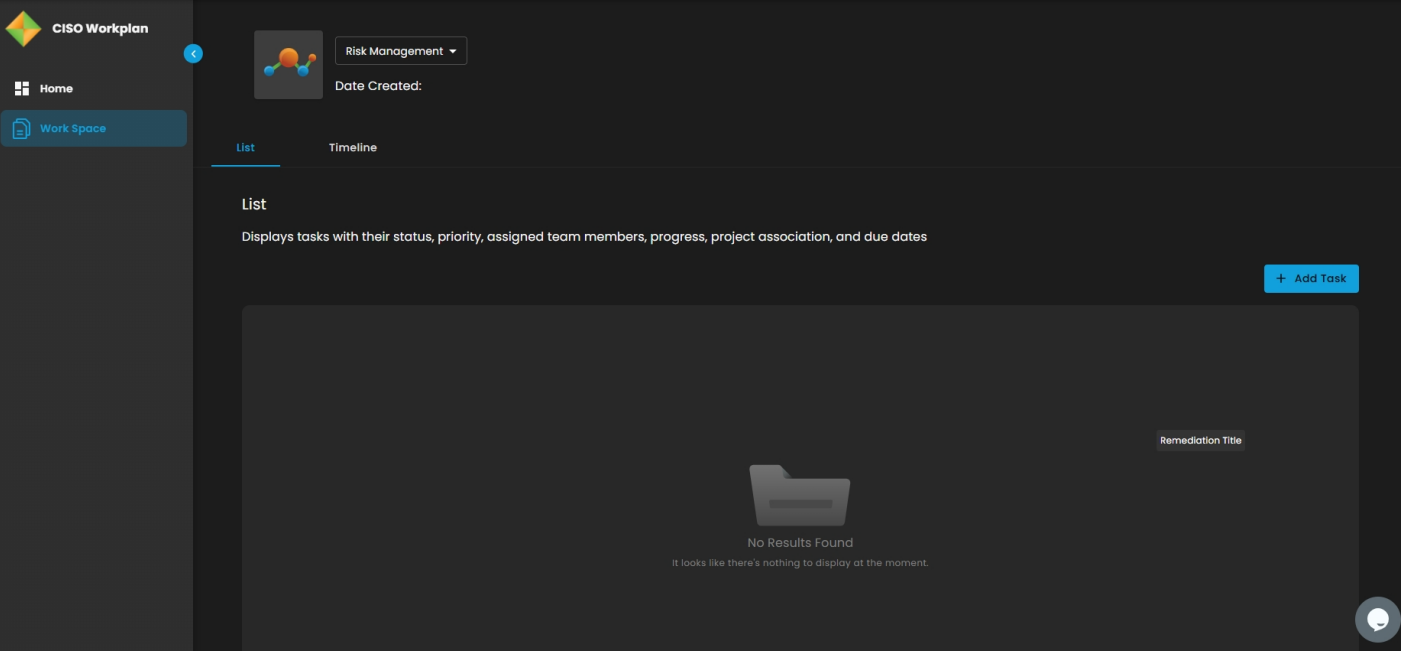
Date	Unfiltered	Low	Guarded	Elevated	High	Severe
Oct 01	4	0	0	0	0	0
Oct 06	2	0	0	0	0	0
Oct 11	6	0	0	0	0	0
Oct 13	4	0	0	0	0	0
Oct 23	1	0	0	0	0	0

#### SLA Compliance vs Violation

Day	Initial Response Time	SLA
0	03:20:00	00:33:20
1	00:33:20	00:33:20
2	00:33:20	00:33:20
3	00:33:20	00:33:20
4	00:33:20	00:33:20
5	00:33:20	00:33:20

#### Summary Incident Report

## Support for Workspaces



Revision #1  
Created 30 October 2024 10:30:45 by Aldion Pueblos  
Updated 30 October 2024 11:02:25 by Aldion Pueblos