

Whitelist in SpamAssassin

If you're utilizing SpamAssassin's spam filtering, you can whitelist CyTech to allow our simulated phishing test emails and training notifications through to your end users.

Although there is typically not an interface for SpamAssassin, you can edit your custom SpamAssassin config file to add rules allowing CyTech's emails through-based on the header and IP address of the phishing tests.

Setup

The instructions below are for a third-party software. If you run into issues whitelisting CyTech in SpamAssassin, we recommend reaching out to SpamAssassin for specific instructions. You can also contact our support team whenever you need assistance.

Below you can see the rules you'll want to add. Please make sure to substitute the text in red with our IP addresses.

Note: Contact CyTech for the list of IPs.

Important: This rule set contains lines for both US and EU IP addresses, you'll only need to include the IPs for the server where your account resides.

```
header      __CyTech_HEADER      X-PHISHTEST =~ /\bCyTech\b/iheader      __CyTech_RCVD_US_001
Received =~ /\[xx\.xx\.xxx\.xxx\]/header      __CyTech_RCVD_US_002      Received =~ /\[xx\.xx\.xxx\.xxx\]/header
__CyTech_RCVD_US_003      Received =~ /\[xx\.xxx\.xxx\.xxx\]/meta      __CyTech_RCVD_US
(__CyTech_RCVD_US_001 || __CyTech_RCVD_US_002 || __CyTech_RCVD_US_003)
header      __CyTech_RCVD_EU_001      Received =~ /\[xx\.xx\.xxx\.xxx\]/header      __CyTech_RCVD_EU_002
Received =~ /\[xx\.xx\.xxx\.xxx\]/header      __CyTech_RCVD_EU_003      Received =~ /\[xxx\.xxx\.xxx\.xxx\]/meta
__CyTech_RCVD_EU      (__CyTech_RCVD_EU_001 || __CyTech_RCVD_EU_002 || __CyTech_RCVD_EU_003)
meta      CyTech      (__CyTech_HEADER && (__CyTech_RCVD_US || __CyTech_RCVD_EU))
describe      CyTech      Mail is from CyTechscore      CyTech      -20.0
```

Note: After following this article, we recommend setting up a test phishing campaign to 1-2 users to ensure your whitelisting was successful. As a last resource, we suggest reaching out to your service provider for assistance.

If you need further assistance, kindly contact our support at support@cytechint.com for prompt assistance and guidance.

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