

Whitelist in Sophos

Sophos Firewalls

Whitelisting in Sophos firewall allows users who've failed your phishing tests to access CyTech's landing pages.

The instructions below were created for **Sophos XG firewalls**, so other versions of Sophos firewalls may require a different set of steps. We recommend reaching out to Sophos for specific instructions on how to whitelist CyTech.

To whitelist in Sophos XG firewalls:

1. Contact support and request a copy of our phishing domains and landing domains.
2. Log in to the portal for the firewall.
3. Click on **Web**, located on the left.
4. Click on **Exceptions**, located at the top.
5. If you don't have an exception list, click **Add Exception**.
6. Provide a name (**CyTech**) and an optional description for the list.
7. Check the boxes to the right under **Skip the selected checks or actions** for the services you purchased.
8. Check **URL pattern matches**.
9. Enter each phish and landing domain, one line at a time, in the **Search/Add** box.
XXXXXX and **.com** represent each phish and landing domain. For example,
10. Click the **Save** button at the bottom of the page.

Note: After following this article, we recommend setting up a test phishing campaign to 1-2 users to ensure your whitelisting was successful. As a last resource, we suggest reaching out to your service provider for assistance.

If you need further assistance, kindly contact our support at support@cytechint.com for prompt assistance and guidance.

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