

Whitelist in SonicWall

Whitelisting in your SonicWall services will allow your users to receive phishing and training-related emails from the CyTech console.

The instructions below include information from the *How can I add/import email addresses to allowed or blocked List on Email security device* and *How to Exclude an IP Address, Range of IP addresses or Group of IP addresses* articles, provided by SonicWall. If you run into issues whitelisting CyTech in your SonicWall appliance, we recommend reaching out to SonicWall for specific instructions. You can also contact our support team whenever you need assistance.

Whitelisting by IP in SonicWall's Email Security Device

Follow these instructions to whitelist the CyTech mail servers by IP address:

1. Log in to your SonicWall appliance as an admin and click **Manage**.
 2. Under the Security Services section, click **Anti-Spam > Address Book > Allowed**.
 3. Click **Add**.
 4. From the **Select list type** drop-down menu, select **IPs**.
 5. In the text box below, enter the IP addresses for CyTech accounts. You will need to separate each IP address with a carriage return. **Note:** For a list of our IP addresses, contact CyTech.
 6. Once you've entered the IP addresses, click **Add**.
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Whitelisting by Group of IP Addresses in SonicWall's CFS Policy

Follow these instructions to whitelist the CyTech mail servers by IP address:

1. Log in to your SonicWall management page and click **Policies > Objects**.
2. Under **Address Objects**, click **Add**.
3. Add the IP information for the IP address you would like to exclude and click **Add**.
4. Repeat until you've added all three IP addresses.
5. From **Policies > Objects**, select **Add** under **Address Groups**.
6. Enter a name for the Exclusion Group.
7. Highlight the IP addresses you want to include in the group and click the right-facing arrow to move them to the box on the right.
8. Click **OK**.

9. Log in to your SonicWall appliance as an admin and click **Manage**.
10. From **Security Services > Content Filter > Excluded Address**, select the exclusion group you created from the drop-down menu.
11. Click **ACCEPT**.

If you need further assistance, kindly contact our support at support@cytechint.com for prompt assistance and guidance.

Revision #1

Created 5 December 2024 09:02:20 by David Napoleon Romanillos

Updated 5 December 2024 09:11:49 by David Napoleon Romanillos