

Whitelist in Fortinet FortiGate

Fortinet's FortiGate web filter can be configured to allow access to CyTech's phish and landing domains. We recommend whitelisting CyTech in Fortigate's web filter if your users experience issues accessing our landing pages (upon failing a phishing test).

The instructions below include information from FortiGate's [Static URL Filter](#) article. If you run into issues whitelisting CyTech in FortiGate, we recommend reaching out to FortiGate for specific instructions. You can also contact our support team whenever you need assistance.

Whitelisting by Static URL Filter

You can allow access to our phish and landing domains by adding them to your Static URL Filter list in your Fortigate firewall. The FortiGate web filter allows web pages matching the URLs you specify.

Note: Whitelisting with web rating overrides is another method of whitelisting offered by Fortinet. This method is for organizations using Fortiguard categories. For more information on this method, please see Fortinet's [Web rating override](#) article.

1. First, navigate to the **Phishing** tab in your KSAT console. Select the **Domains** subtab to see a list of our root phishing domains.
2. Log in to your Fortinet account.
3. Navigate to **Security Profiles > Web Filter**.
4. Create a new web filter or select one to edit.
5. Expand **Static URL Filter**, enable **URL Filter**, and select **Create**.
6. Enter the URLs, without the "https". For example, www.example.com.
 - Enter each phishing and training domain as seen in Step 1.
7. Select Type: **Simple**
8. Select the **Action** to take against matching URLs: **Allow**
9. Confirm that **Status** is enabled.

After following this article, we recommend setting up a test phishing campaign for 1-2 users to ensure your whitelisting was successful. As a last resource, we suggest reaching out to your service provider for assistance.

If you need further assistance, kindly contact our support at support@cytechint.com for prompt assistance and guidance.

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